

सत्यमेव जयते  
प्रल्नकीर्तिमपावृणु

**SECTION-1**  
**TABLE — A: TIME AND WORK FRAME**

**ANNUAL MAINTENANCE CONTRACT FOR SWEEPING & CLEANING  
FOR THE WORK UNDER- CLEANING & SWEEPING OF  
TAJ MAHAL COPLEX INCLUDING FACILITIES CENTER AT  
TAJ MAHAL, AGRA**

**MANUAL BIDS SHALL NOT BE ACCEPTED.**

**CRITICAL DATE SHEET**

1.	Bid Start Date	22/05/2024
2.	Bid Document Download Date	22/05/2024
3.	Bid Submission Closing Date	12/06/2024at 15:00
4.	Technical Bid Opening Date	13/06/2024at 15:30
5.	Financial Bid Opening Date/Time	To be notified on CPP Portal
6.	Validity of Bid	120 days from the date of opening



The Archaeological Survey of India Agra Circle, Agra invites Online Bids in the prescribed form under the double Bid system i.e. technical and Financial Bid for work **CLEANING & SWEEPING OF TAJ MAHAL COPLEX INCLUDING FACILITIES CENTER AT TAJ MAHAL, AGRA.**

1. The system of e-tendering shall be adopted as double Bid. **Tender documents may be downloaded from CPP site <https://eprocure.gov.in/eprocure/app> as per the schedule as given in CRITICAL DATE SHEET.**

**2. Bid Submission:**

Applicants/ intending or interested Bidders are invited to submit their online proposal after carefully reading the Request for Proposal (RFP) by providing necessary document and submission of BOQ. Such proposal are to be submitted within the stipulated date and time as mentioned in the Tender document and as given in CRITICAL DATE SHEET. Bids shall be submitted online only at CPPP website: <https://eprocure.gov.in/eprocure/app>.

Bid documents may be scanned with 100 dpi with black and white option which help in reducing size of the scanned document.

**3. Earnest Money Deposit:** Rs. 1,13,740/- (Rs. ONE LAKH THIRTEEN THOUSAND SEVEN HUNDRED FORTY ONLY). (Exemption as per rules).

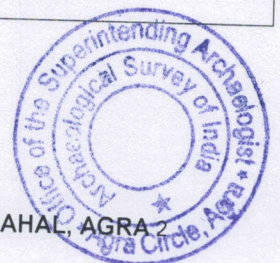
The Hard Copy of original instruments in respect of cost of earnest money must be deposited to the **SUPERINTENDING ARCHAEOLOGIST, ARCHAEOLOGICAL SURVEY OF INDIA, AGRA CIRCLE, 22 MALL ROAD, AGRA** on or before Tender opening date/ time as mentioned in critical date sheet.

The offer without EMD will be rejected summarily. EMD is to be supplied by all the bidders except those who are registered with Central Purchase Organization, National Small Industries Corporation (NSIC) / MSME .

**4. Estimated Cost Of Tender:** Rs. 45,49,614.00 (Rs. FORTY FIVE LAKHS FORTY NINE THOUSAND SIX HUNDRED FOURTEEN ONLY).

**:-CONTACT DETAILS:-**

Contact Person	SUPERINTENDING ARCHAEOLOGIST
Address for communication	SUPERINTENDING ARCHAEOLOGIST, ARCHAEOLOGICAL SURVEY OF INDIA, Agra Circle, Agra e-mail-circleagra.asi@gov.in
Contact No.	0562- 2227261





प्रत्यक्षीर्षि मया वृणु

FILE NO-05/TAJ/03/2024-2025/W  
GOVERNMENT OF INDIA  
Office of the Superintending Archaeologist  
Archaeological Survey of India  
Agra Circle, 22 Mall Road, Agra 282001

**NOTICE INVITING TENDER**

The Superintending Archaeologist, Archaeological Survey of India, Agra Circle, Agra, invites e-tender on the behalf of the President of India, through CPP Portal for the following works as per specification given below under the **CLEANING & SWEEPING OF TAJ MAHAL COPLEX INCLUDING FACILITIES CENTER AT TAJ MAHAL, AGRA** from the registered contractors of Archaeological Survey of India or any Central Government Department.

**Eligibility Criteria: -**

1. The firm/Agency should have registration in ASI, State PWD or any Central Government Department.
2. The firm/Agency should have GST registration.
3. The Firm/Agency should have income tax return for three financial year (2020-2021, 2021-2022 and 2022-2023) (Assessment Year 2021-2022, 2022-2023, 2023-2024).
4. The firm/agency should have average annual financial turnover during financial year 2020-2021, 2021-2022 and 2022-2023, should be at least 30% of the tender cost i.e. Rs. 13,64,884/-. A certificate in this regard issued by the CA has to be submitted.
- 5- The firm / agency should completed three similar nature of work each costing not less than 40% of the tender cost i.e. 18,19,846/- OR Two similar nature of works each Costing not less than 50% of the tender cost i.e. Rs. 22,74,807/- OR One Similar Nature of work costing not less than 80% of the tender cost i.e. Rs. 36,39,691/-. And that/those work/works should have been completed in the last 7 years ending last day of the month, previous to the month of floating of the tender. **(Similar Nature of Work Means:- The Bidder should have experience for providing Manpower for Annual Maintenance/Up Keep of Monument/Heritage premises OR Composite cleaning & maintenance work at monument/Heritage site.)**

The eligible Contractors may upload their tender documents online only at CPPP website: <https://eprocure.gov.in/eprocure/app> upto **15:00 hours of 12/06/2024** which will be opened on dated **13/06/2024 at 15:30 hours**.

The earnest money should be in the form of FDR drawn in favour of the **"SUPERINTENDING ARCHAEOLOGIST, ARCHAEOLOGICAL SURVEY OF INDIA"** Payable at Agra of any scheduled bank guaranteed by the Reserve Bank of India and enclose with the tender.

Time allowed for completion of work will be **270 Days** which will be reckoned after fifteen days from the date of issue of order. Tenders of the contractors who do not deposit earnest money in favour of the **SUPERINTENDING ARCHAEOLOGIST, ARCHAEOLOGICAL SURVEY OF INDIA, AGRA CIRCLE** in the prescribed form will be liable to be summarily rejected.

Conditions and tender forms can be downloaded from our ASI website [www.asiagracycircle.in](http://www.asiagracycircle.in) and e-portal [eprocure.gov.in](http://eprocure.gov.in) **w.e.f. 22/05/2024 to 12/06/2024 upto 15:00** hours of each day.

No tender shall be entertained after this deadline under any circumstances what so ever. The Bids of tenders will be opened on **13/06/2024 AT 15:30 HRS.** in the presence of authorized representative of Bidders as may wish to be personally present.

The Archaeological Survey of India reserves the right to amend or withdraw any of the terms and conditions contained in the Tender Document or to reject any or all tenders without given any notice or assigning any reason. The decision of the Archaeological Survey of India, in this regard shall be final and binding on all parties in all circumstances.



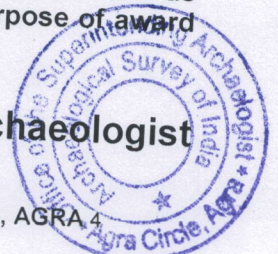
**NAME OF WORK: CLEANING & SWEEPING OF TAJ MAHAL COPLEX INCLUDING FACILITIES CENTER AT TAJ MAHAL, AGRA**

Sl. No.	Description of job Work details	Period	
1.	<p>Provision for Routine Cleaning &amp; Sweeping by manually / mechanically of the floor and roof area (Forecourt pathways upto gates, Forecourt, Royal gate area, East &amp; West side dallan, Connecting Pathways East to West and South to North, Mosque, Mehman Khana, Chameli floor and East facility center and exhibition gallery( tunnel), West facility center and from West gate to Khan- E- Alam steel gate, Inner side of South gate and Eastern &amp; Western Naubat Khana Platform) in Tajmahal Complex , picking up of shoe covers &amp; water bottles etc. dropping of pigeons, removal of Cob-webs, vegetational growth from pathways and special cleaning for wooden steps and around ramps daily including also cleaning in 4 Nos. Saheli burj, close portion (South side wall roof, Gaushala and Glass house roof, East &amp; West side dallan's roof, East and West side Naubat Khana roof, Main Mausoleum, Mosque and Mehman Khana roof, Under ground cells, Royal gate roof, Watch tower (Burji) and step in minars) and also cleaning of dust up to height 2.40 mtr. in whole complex. Daily cleaning of approximate 65000 Sqm area all-round the tourist hours i.e. from sunrise to sunset ( Approximate 12 hours) and weekly cleaning of the closed area of approximately 20000 sqm with required strength of Safai Karmchari/ equipment with proper supervision). The work will include following scope of work – (1. Ensuring regular cleaning during the tourist hours from sunrise to sunset. The site required to be cleaned properly at the time of sunrise once the visitors gets entry into the monuments premises either by manually or mechanically. 2. Cleaning and washing of approximate 50 nos. dustbins on daily basis and collection of garbage from dustbin on hourly basis. 3. Cleaning of stone panels carefully with cotton dusters. 4. Cleaning of Stone Jali with Paint Brush. 5. Picking up of all the littering as Shoe Cover, Water Bottles, Mask etc. during the tourist hours. <b>For Financial Year 2024-2025 – List of Materials to be supplied per Month. :-</b> 1- Sutli-0.50 Kg, 2- Phoonse -25Kg, 3- Surf Detergent – 10.00Kg, 4-Brush 4" -4.00 Nos., 5- Cotton Duster 24"-15.00Nos., 6- Plastic Bucket 10 Ltr capacity (White)-2.00 Nos., 7- Paint Brush 4"- 2.00 Nos, 8- Nariyal Broom- 25.00 Kg. (Rate Including GST). <b>Note-Use of Hard Materials in Sweeping not allowed Monument floor. 2- Detergent and Acid are not allowed on Monument Surface.</b></p>	9.00	Months
2.	<p>Provision for Routine Cleaning &amp; Sweeping by manually / mechanically of the floor and Main Mausoleum Complex of Taj Mahal approximate area (10000 Sqm) also cleaning of dust up to height 2.40 mtr. in whole complex on daily basis all-round the tourist hours i.e. from sunrise to sunset ( Approximate 12 hours) with sufficient number of Safai Karmchari/equipment. The work will include following scope of work – (1. Ensuring regular cleaning during the tourist hours from sunrise to sunset. The site required to be cleaned properly at the time of sunrise once the visitors gets entry into the monuments premises either by manually or mechanically. 2. Cleaning and washing of approximate 8 nos. dustbins on daily basis and collection of garbage from dustbin on hourly basis. 3. Cleaning of marble panels carefully with cotton dusters. 4. Cleaning of Stone Jali with Paint Brush. 5. Cleaning of collected water with sponge during rainy season. 6. Proper cleaning of signage boards on daily basis. 7. Picking up of all the littering as Shoe Cover, Water Bottles, Mask etc. during the tourist hours. <b>For Financial Year 2024-2025. List of Materials to be supplied per Month.</b> 1-Sutli-0.50Kg, 2- Surf Detergent-2.00 Kg, 3- Cotton Duster 24"-2.00 Nos., 4- Sponge Duster floor cleaning telescopic handle squeezed absorber sponge cleaner 11" for absorbing of collected water-1.00 Nos., 5- Plastic Bucket 10 Ltr. Capacity (White)- 1.00 Nos. (Rate Including GST). <b>Note-Use of Hard Materials in Sweeping not allowed Monument floor. 2- Detergent and Acid are not allowed on Monument Surface.</b></p>	9.00	Months

**Evaluation Criteria**

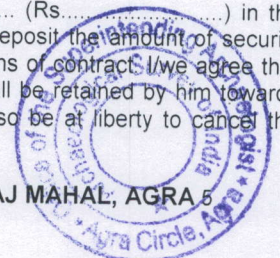
- 1- All documents to be uploaded in CPPP portal properly.
- 2- This is not an item wise bid. The L1 will be selected depending upon the overall lowest bid of all the items.
- 3- Payment shall be made by service provider to casual labourers by 7<sup>th</sup> of Every Month through Electronic transfer without waiting for the Bill of the past month to be cleared.
- 4- In the Case of Payment of labourers all mandatory contributions and statutory obligations will be born by the successful bidder/Contractor.
- 5- The bidders are requested to visit the site and examine the requirement and its rate accordingly before quoting the rate in online BOQ. If the Quoted rate is obvious vague (Extremely High or Extremely Low) the same will not be considered and will be rejected at Financial Stage.
- 6- If the quoted rate are not in accordance with the provision of Minimum Wages Act the same shall be rejected at financial stage.
- 7- In Case of tie among L1, the firm/Agency/Contractor who have completed more work orders in the last three financial year i.e. 2020-2021, 2021-2022 and 2022-2023 for similar nature of work as specified in Performa for Technical Eligibility Criteria will be declared L1 for the purpose of award of Contract. (Completion certificate with execution amount in rupees to be attached)

**Superintending Archaeologist**



## TERMS AND CONDITION FOR SUBMISSION OF TENDER

1. Tenders are hereby invited on behalf of the President of India. For the work under **CLEANING & SWEEPING OF TAJ MAHAL COPLEX INCLUDING FACILITIES CENTER AT TAJ MAHAL, AGRA**
  2. Tender document consisting of the detailed plans, complete specifications, the schedule of quantities of the various items of work to be done, and the set of conditions of contract to be complied with by the person whose tenders may be accepted. The tender forms can be downloaded from our website- [www.asiagrarcircle.in](http://www.asiagrarcircle.in) and e-portal [eprocure.gov.in](http://eprocure.gov.in) from **22/05/2024 to 12/06/2024**.
  - 2 (a) The site of the work is available, or the site for the work shall be made available by the department.
  1. The Contractors should upload their tender documents online only at CPPP website: <https://eprocure.gov.in/eprocure/app>. **upto 15:00 hours of 12/06/2024** which will be opened on dated **13/06/2024 at 15:30 hours**.
  3. The time allowed for the work will be **270 Days** which will be reckoned after fifteen days from the date of issue of order to commence work.
  4. The contractors should quote in figures as well as in words the rate and amount tendered by them. The amount for each item should be worked out and the requisite totals given.
  5. When the contractors signs a tender in an Indian Language the percentage above or below and the tendered amount in case of CPWD form No.7 and the total amount tender in the case of CPWD form No.7 and total amount tendered in the case of CPWD form No.8 and should also be written in the same language. In a case of illiterate contractors the rates or the amounts tendered should be attested by a witness.
  6. Issue of tender form will be stopped one days before the date fixed for opening of tender.
  7. Earnest money in deposit at call received/FDR (unless exempted) of nationalize bank guaranteed by the Reserve Bank of India must accompany each tender.
  8. The contractor whose tender is accepted (unless exempted) will be required to be furnishing by way of security deposit for the due fulfillment of his contract.
    - I) In the case of works costing upto Rs. 1,00,000/- to 10% of the estimated cost of work put to tender.
    - II) In the case of works costing more than Rs.1,00,000/- and upto 2,00,000/- to 10% on the first Rs. 1,00,000/- and 7 % on the balance.
    - III) In the case of works costing more than Rs.2,00,000/-, 10% on the first Rs.1,00,000/-, 7 % on the next Rs. 1,00,000/- and 5% on the balance amount.
  9. The security amount will be deposited by contractor in the form of FDR/CDR of any Bank RBI pledged to the Superintending Archaeologist, Archaeological Survey of India, Agra Circle, Agra. Earnest money deposited at the time of tender, will be treated as a part of the security deposit. The security amount will also be accepted in the shape of Government securities. Fixed deposit receipt of nationalized Bank will be accepted for this purpose provided confirmatory advice is forthcoming from the Reserve Bank of India.
  10. The right of acceptance of a tender will with **SUPERINTENDING ARCHAEOLOGIST, ARCHAEOLOGICAL SURVEY OF INDIA, AGRA CIRCLE, AGRA** who does not bid himself to accept the lowest tender and reserves to himself the authority to reject any or all of the tenders received without assignment of a reason. All tenders in whom any of the prescribed conditions are not fulfilled or are incomplete in any respect are liable to be rejected.
  11. canvassing in connection with tenders is strictly prohibited and the tenders submitted by the contractors who resort to Canvassing will be liable to rejection.
  12. All rates shall be quoted on the proper form of the tender alone.
  13. The criteria for approval of the lowest tender is over all lowest one against the total cost of the tender amount of all tenders.
  14. On acceptance of the tender, the name of the accredited representative(s) of the contractor who would be responsible for taking instructions from the Engineer in charge shall be communicated to the Engineer in charge.
  - 15-Special care should be taken to write the rates in figures as well as in words and the amounts in figures only, in such a way that interposition is not possible. The total amount should be written both in figures and words. The case of figures, the word Rs. should be written before rupees and word (P) after the decimal figures e.g. 2.15 p and case of words the word (Rupees) should proceed and the word 'only' it should in variably up to decimal places. While quoting the area in the schedule of quantities the word only should be written closely following the amount and it should not be written closely following the amount and it should not be written in the next line.
  16. The President of India does not bid himself to accept the lowest or any tender and reserves to himself the right of accepting the whole or any part of the tender and tenderer shall be bound to perform the same at the rates quoted.
  17. GST or any other or material in respect of this contracts shall be payable by the contractor and Government will not entertain any claim whatsoever in this respect.
  18. The Contractor shall not be permitted to tender for works in the ASI circle (responsible for award and supply of the contracts) in which his near relative is posted as an officer in any capacity between the grades of Superintending Engineer and Assistant (both inclusive). He shall also intimate the names of persons who are working with him in capacity or are subsequently employed by him and who are near relatives to any Gazetted officer in ASI or in the Ministry of Tourism and Culture by the contractor should render him liable to be removed from the approved list of contractors of this Department.
  19. The tender of works shall remain valid for a period of **120 days** from the date of opening of tenders. If any tender withdraws his tender before the said period or make any modifications in the terms and conditions of the tender, which are not acceptable to the department. Then the Government shall forfeit 100% of the said earnest money absolutely.
  20. Contractors exempted from payment of Earnest money and Security Deposit in individual cases should attach with the tender an attested Copy of Competent authorities letter exempting them from the payment of Earnest Money and Security Deposit and should produce the original whenever called upon to do so.
  21. The tender for the work shall not be witnessed by a contractor or contractors who himself/themselves has /have tendered or who may and has /have rendered for the same work. Failure to observe this condition would render of the contractors tendering as well as witnessing the tender liable to summary rejection.
  22. **If a firm is exempted from submission of EMD as per the government rules, it does not need to submit uploaded documents in hard copy to this office.**
- Should this tender be accepted, I/we hereby agree abide by and fulfil all the terms and provisions of the said conditions annexed hereto so far as applicable and or in detail thereof to forfeit and pay to the President of India or his successor in office the sum of money mentioned in the said conditions.
- A sum of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_) is herewith forwarded in F.D.R. vide No. \_\_\_\_\_ dated \_\_\_\_\_ as earnest money and a sum of Rs. \_\_\_\_\_ (Rs. \_\_\_\_\_) in the form of DD. If I /we fails to commence the work as specified in the above memorandum or is I/we fail to deposit the amount of security deposit specified against (ii) a in the above memorandum in accordance with the clause I of the said conditions of contract I/we agree that the said President of India or his successor in office shall/without prejudice to any other right or remedy, shall be retained by him towards such security deposit. I/we further agree that the said President of India or his successor in office shall also be at liberty to cancel the acceptance of the tender if I / we fail to deposit security amount as aforesaid.



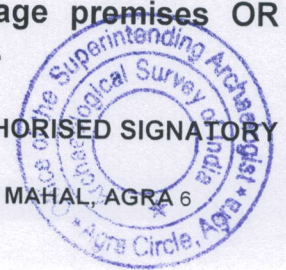
### (PERFORMA OF TECHNICAL ELIGIBILITY CRITERIA)

The tendering for job work Company/Firm/Agency/Contractor should submit the following documents (self-attested copy).

Sl. NO.	REQUIREMENT	RELEVANT DOCUMENT TO BE PROVIDED	Enclosed Yes/No	PAGE NO. Of Bid Document
1.	The firm/Agency should have registration in ASI/ State PWD or any central Government department.	COPY OF REGISTRATION CERTIFICATE TO BE PROVIDED	Yes/No	
2.	The Firm/ Agency/ Contractor should be registered with GST.	COPY OF REGISTRATION CERTIFICATE TO BE PROVIDED	Yes/No	
3.	The Firm/Agency should have income tax return for three financial years 2020-2021, 2021-2022 and 2022-2023. (A.Y. 2021-2022, 2022-2023 and 2023-2024)	COPY OF ASSESSMENT YEAR TO BE PROVIDED	Yes/No	
4.	Pan Card	COPY TO BE PROVIDED.	Yes/No	
5.	The firm/agency should have average annual financial turnover financial year (i.e. 2020-2021, 2021-2022 and 2022-2023), should be at least 30% of the tender cost i.e. Rs. 13,64,884/-. A certificate in this regard issued by the CA has to be submitted.	COPY TO BE PROVIDED. (BALANCE SHEET WILL NOT BE ACCEPTED)	Yes/No	
6.	The firm / agency should completed three similar nature of work each costing not less than 40% of the tender cost i.e. 18,19,846/- OR Two Similar Nature of works each Costing not less than 50% of the tender cost i.e. Rs. 22,74,807/- OR One Similar Nature of work costing not less than 80% of the tender cost i.e. Rs. 36,39,691/-. And that/those work/works should have been completed in the last 7 years ending last day of the month, previous to the month of floating of the tender..	Copy of Work Order along with completion Certificate issued by Government Organizations/Public Sector Undertakings/Autonomous Bodies.	Yes/No	
7.	EMD (in FDR form) in favour of S.A. Agra Circle, Agra,	COPY TO BE PROVIDED.	Yes/No	
8.	Tender Acceptance Letter and Declaration Certificate	COPY TO BE ENCLOSED.	Yes/No	

- 1- Those bidders who do not mention page number against the above point 1-8, their bids will not be evaluated and may be rejected in technical stage.
- 2- The bidders are requested to enclose only required documents.
- 3- For experience against para 6 both work order and its completion certificate is mandatory.
- 4- Eligibility Certificates to be Enclosed by the Company/Firm/Agency/Contractor
- 5- **Similar Nature of Work Means:- The Bidder should have experience for providing Manpower for Annual Maintenance/Up Keep of Monument/Heritage premises OR Composite cleaning & maintenance work at monument/Heritage site.**

AUTHORISED SIGNATORY





FILE NO-05/TAJ/03/2024-2025/W  
GOVERNMENT OF INDIA  
OFFICE OF SUPERINTENDING ARCHAEOLOGIST  
ARCHAEOLOGICAL SURVEY OF INDIA  
AGRA CIRCLE, THE 22 MALL ROAD, AGRA

DATE OF OPENING: 13/06/2024at 15.30 Hrs.TENDER DOWNLOADED TILL 12/06/2024at 15.00 Hrs.  
NAME OF WORK: CLEANING & SWEEPING OF TAJ MAHAL COPLEX INCLUDING FACILITIES  
CENTER AT TAJ MAHAL, AGRA

I/We hereby tender for the President of India of the materials described in the under mentioned memorandum according to the specification within the times specified and at the rates specified therein subject to the conditions to the contractor: -

**PERFORMA OF FINANCIAL BID**

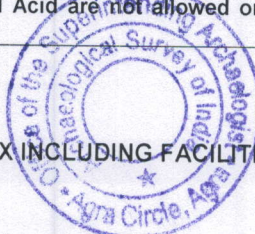
- (I) EARNEST MONEY Rs. 1,13,740/- (Rs. ONE LAKH THIRTEEN THOUSAND SEVEN HUNDRED FORTY ONLY).  
(II) SECURITY DEPOSIT Rs. 2,34,481.00 (Rs. TWO LAKHS THIRTY FOUR THOUSAND FOUR HUNDRED EIGHTY ONE ONLY).  
(III) PAYABLE IMMEDIATE ON THE ACCEPTANCE OF THE TENDER (INCLUDING EARNEST MONEY DEPOSITED WITH THE TENDER) -----  
(IV) PERCENTAGE TO BE DEDUCTED FROM BILL: Income tax and other taxes as applicable by the government  
(V) PLACE OF WORK- TAJ MAHAL, AGRA

Sl. NO	Description of job Work details	Period		Rate (in words)	Total amount (in words)
1.	Provision for Routine Cleaning & Sweeping by manually / mechanically of the floor and roof area (Forecourt pathways upto gates, Forecourt, Royal gate area, East & West side dallan, Connecting Pathways East to West and South to North, Mosque, Mehman Khana, Chameli floor and East facility center and exhibition gallery( tunnel), West facility center and from West gate to Khan- E-Alam steel gate, Inner side of South gate and Eastern & Western Naubat Khana Platform) in Tajmahal Complex , picking up of shoe covers & water bottles etc. dropping of pigeons, removal of Cob-webs, vegetational growth from pathways and special cleaning for wooden steps and around ramps daily including also cleaning in 4 Nos. Saheli burj, close portion (South side wall roof, Gaushala and Glass house roof, East & West side dallan's roof, East and West side Naubat Khana roof, Main Mausoleum, Mosque and Mehman Khana roof, Under ground cells, Royal gate roof, Watch tower (Burji) and step in minars) and also cleaning of dust up to height 2.40 mtr. in whole complex. Daily cleaning of approximate 65000 Sqm area all-round the tourist hours i.e. from sunrise to sunset ( Approximate 12 hours) and weekly cleaning of the closed area of approximately 20000 sqm with required strength of Safai Karmchari/ equipment with proper supervision). The work will include following scope of work – (1. Ensuring regular cleaning during the tourist hours from sunrise to sunset. The site required to be cleaned properly at the time of sunrise once the visitors gets entry into the monuments premises either by manually or mechanically. 2. Cleaning and washing of approximate 50 nos. dustbins on daily basis and collection of garbage from dustbin on hourly basis. 3. Cleaning of stone panels carefully with cotton dusters. 4. Cleaning of Stone Jali with Paint Brush. 5. Picking up of all the littering as Shoe Cover, Water Bottles, Mask etc. during the tourist hours. For Financial Year 2024-2025 – List of Materials to be supplied per Month. :- 1- Sutili-0.50 Kg, 2- Phoonse -25Kg, 3- Surf Detergent – 10.00Kg, 4-Brush 4" -4.00 Nos., 5- Cotton Duster 24"- 15.00Nos., 6- Plastic Bucket 10 Ltr capacity (White)-2.00 Nos., 7- Paint Brush 4"- 2.00 Nos, 8- Nariyal Broom- 25.00 Kg. (Rate Including GST). Note-Use of Hard Materials in Sweeping not allowed Monument floor. 2- Detergent and Acid are not allowed on Monument Surface.	9.00	Months		
2.	Provision for Routine Cleaning & Sweeping by manually / mechanically of the floor and Main Mausoleum Complex of Taj Mahal approximate area (10000 Sqm) also cleaning of dust up to height 2.40 mtr. in whole complex on daily basis all-round the tourist hours i.e. from sunrise to sunset ( Approximate 12 hours) with sufficient number of Safai Karmchari/equipment. The work will include following scope of work – (1. Ensuring regular cleaning during the tourist hours from sunrise to sunset. The site required to be cleaned properly at the time of sunrise once the visitors gets entry into the monuments premises either by manually or mechanically. 2. Cleaning and washing of approximate 8 nos. dustbins on daily basis and collection of garbage from dustbin on hourly basis. 3. Cleaning of marble panels carefully with cotton dusters. 4. Cleaning of Stone Jali with Paint Brush. 5. Cleaning of collected water with sponge during rainy season. 6. Proper cleaning of signage boards on daily basis. 7. Picking up of all the littering as Shoe Cover, Water Bottles, Mask etc. during the tourist hours. For Financial Year 2024-2025. List of Materials to be supplied per Month. 1-Sutili-0.50Kg, 2- Surf Detergent-2.00 Kg, 3- Cotton Duster 24"-2.00 Nos., 4- Sponge Duster floor cleaning telescopic handle squeezed absorber sponge cleaner 11" for absorbing of collected water-1.00 Nos., 5- Plastic Bucket 10 Ltr. Capacity (White)- 1.00 Nos. (Rate Including GST). Note-Use of Hard Materials in Sweeping not allowed Monument floor. 2- Detergent and Acid are not allowed on Monument Surface.	9.00	Months		

Please don't mention Rate here. The Rate will be quoted only in online BOQ.

SIGNATURE OF CONTRACTOR

CLEANING & SWEEPING OF TAJ MAHAL COPLEX INCLUDING FACILITIES CENTER AT TAJ MAHAL, AGRA 7

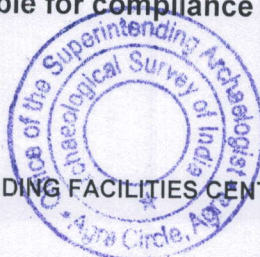


## ADDITIONAL TERMS AND CONDITION

1. The successful bidder is responsible for adhering the norms of Pollution Control Board/Forest Department/TTZ during the execution of work. No material shall be stacked in any part of the road/approach of the road and approach pathway. Before stacking the material, the consultation may be done with the site in-charge and identify the space for the stacking of the material.
2. Only such quantity of the material will be kept at the site which require for work on daily basis to avoid inconvenience to the visitors. In case any additional stack of the material is found with the monument premises, the same shall be seized.
3. After completion of work within 3 days, all the additional material kept on the site will be removed and the working area will be made in presentable condition same as it was before the start of the work.
- 1- Violation of the above referred terms and conditions in any project will lead debarment/black listing of the firm.

## General Terms and Conditions of Agreement

1. The successful bidder will have to enter into an agreement to be signed on stamp paper of Rs. 100.
2. The successful bidder will be responsible to ensure proper cleaning/maintaining hygiene in the monument premises which includes surface of monument (as specified in BOQ), its walls, roof, ceiling (wherever applicable), drainage, pathways etc.
3. The successful bidder shall be responsible for regular disposed of garbage following due procedure. The bidder shall also be responsible for cleaning of dustbin on daily basis kept in the premises.
4. The bidder shall be responsible regular cleaning of toilet, urinals, floors, ceilings, exhaust fan etc. The necessary accessories and consumables as specified in the bid document shall also be ensured.
5. The necessary invoice as specified in tender document must be supplied on monthly basis along with copy of bills/built etc. and the same shall be handed over to respective in-charge for payment.
6. The successful bidder is also responsible to supply necessary cleaning items/ material /equipment etc. on monthly basis as per quantity in tender documents. In this case necessary protocols of handing over to respective in-charge shall be mandatory as mentioned in point no. 6.
7. In case of ensuring cleaning of the premises the sufficient numbers of manpower must be provided or the desired work to be attended in shift manner meeting desired criteria and experience. In case of use of nay mechanical devices/equipment for the said purpose the specification must be shared to the office of the SA, ASI, and Agra Circle, Agra.
8. There shall be no use of petroleum product in any form in case of any mechanical device /equipment is used for the said purpose.
9. The successful bidder shall be responsible to ensure desired expectations for maintaining the monument/sites being an important tourist destination.
10. The successful bidder shall also be responsible for maintaining drinking water units R.O. plants, its functioning, supply etc.
11. In case of cleaning monument surfaces, there shall be no use of any chemical & detergent. All these items are completely restricted.
12. The successful bidder is also responsible to inform any untoward incidence during work in case of anything is noticed.
13. The successful bidder is also responsible to get verification of character and antecedents/ police verification from competent authority.
14. The successful bidder is also responsible for compliance of necessary statutory laws.





**LEGAL:-**

- 1- Vendor will be responsible for timely payment to the supplied manpower and statutory authorities and compliance of all statutory provisions relating to minimum wages/specified contract amount etc. In respect of the person deployed by it in the ASI. The agency has to submit the copy of deposit of EPF/ESI with concerned authority every month as an evidence of payment in accounts of person deployed.
- 2- The tendering agency shall also be liable for depositing all taxes, levies, cess etc. On amount of service rendered by it to the Archaeological Survey of India to the concerned tax collection authorities from time to time as per extent rules and regulations on the matter.
- 3- The Provision of the information Technology Act (IT Act) as amended from time to time will be applicable to the vendor and the employees assigned by the vendor to Archaeological Survey of India.

**Force Measure:-**

- 1- Force measure clause will mean and be limited to the following in the execution of the contract/purchase order placed by Archaeological Survey of India, "if at any time, during the continuance of contract, the performance in whole or in part by either party of any obligation under this contract shall be prevented or delayed by reason of any war, hostility, act of public enemy, civil commission, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (here in after referred to 'events') provided notice of the happening of such events is given by either party. This shall be reason enough to entitle both to terminate this contract and either party will not have any claim for damage against the other in respect of such non-performance or delay in performance. Deliveries under the contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist, and the decision of the Director General, Archaeological Survey of India as to whether the deliveries have been so resumed or not, shall be final or conclusive, provided further that is the performance is whole or part or any obligation under this contract is prevented or delayed by reason or any such event for a period exceeding 30 days, either party may at its option terminate the contract"

**ARBITRATION:-**

- 1- Archaeological Survey of India and the selected vendor shall make every effort to resolve amicably, by direct negotiation, any disagreement or dispute arising between them under or in connection with the work order. If any dispute arises between parties on aspects not covered by this agreement, or the construction or operation thereof, or the right or liabilities under these except as to any matters the decision of which is specially provide for by the general or the special conditions such dispute shall be referred to the arbitrator as appointed by Director General, Archaeological Survey of India and the award of arbitration, as the case may be, shall be final and binding on both the parties.. The arbitrator with the consent of parties may modify the time frame for making and publishing the awards. Such arbitration shall be governed in all respects by the provision of the Indian Arbitration Act 1996 or later and the rules there under and any statutory modification or re-enactment, thereof. The arbitration proceeding shall be held in New Delhi.

**APPLICABLE LAW:-**

- 1- The Work will be governed by the laws and procedures established by the Government of India, within the frame work of applicable legislation and enactment made from time to time concerning such commercial dealings/processing.



## INSTRUCTIONS FOR ONLINE BID SUBMISSION

The Bidders are required to submit soft copies of their Bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the Bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their Bids online on the CPP Portal. More information useful for submitting online Bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

### REGISTRATION

- 1) Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link "Online Bidder Enrolment" on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the Bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the Bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / NCode / EMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a Bidder. Please note that the Bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

### SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate Bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the Bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the Bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the Bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The Bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

### PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their Bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the Bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the Bid.
- 3) Bidder, in advance, should get ready the Bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every Bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the Bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a Bid, and need not be uploaded again and again. This will lead to a reduction in the time required for Bid submission process.

### SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the Bid in time i.e. on or before the Bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The Bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of Bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during Bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial Bids in the format provided and no other format is acceptable. If the price Bid has been given as a standard BOQ format with the tender document, then the same is to be downloaded and to be filled by all the Bidders. Bidders are required to download the BOQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the Bidder). No other cells should be changed. Once the details have been completed, the Bidder should save it and submit it online, without changing the filename. If the BOQ file is found to be modified by the Bidder, the Bid will be rejected.
- 6) The server time (which is displayed on the Bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the Bids by the Bidders, opening of Bids etc. The Bidders should follow this time during Bid submission.
- 7) All the documents being submitted by the Bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of Bid opening. The confidentiality of the Bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any Bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/Bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized Bid openers.
- 8) The uploaded tender documents become readable only after the tender opening by the authorized Bid openers.
- 9) Upon the successful and timely submission of Bids (I.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful Bid submission message & a Bid summary will be displayed with the Bid no. and the date & time of submission of the Bid with all other relevant details.
- 10) The Bid summary has to be printed and kept as an acknowledgement of the submission of the Bid. This acknowledgement may be used as an entry pass for any Bid opening meetings.

### ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online Bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk Mobile Number - +91 8826246593 Tel: The 24 x 7 Help Desk Number 0120-4200462, 0120-4001002.



**TENDER ACCEPTANCE LETTER**  
**(To be given on Company Letter Head)**

To, Date:  
SUPERINTENDING ARCHAEOLOGIST,  
ARCHAEOLOGICAL SURVEY OF INDIA,  
The 22, Mall Road, Agra Circle, Agra

SUB: ACCEPTANCE OF TERMS & CONDITIONS OF TENDER.

TENDER REFERENCE NO: 05/TAJ/03/2024-2025/W (PIN CODE 282001)

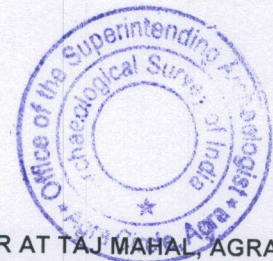
NAME OF TENDER / WORK: - CLEANING & SWEEPING OF TAJ MAHAL  
COPLEX INCLUDING FACILITIES CENTER AT TAJ MAHAL, AGRA

Dear Sir,

1. I/ We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely: for the work of CLEANING & SWEEPING OF TAJ MAHAL COPLEX INCLUDING FACILITIES CENTER AT TAJ MAHAL, AGRA.
2. I/ We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. -- to --- (including all documents like annexure(s), schedule(s), etc.), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/ organization to have also been taken into consideration, while submitting this acceptance letter.
4. I/ We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.
5. I/ We certify that all information furnished by our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.
6. I/ We agree to complete the work after acceptance of the tender.

Yours Faithfully,

(Signature of the Bidder)  
with Official Seal



**DECLARATION**  
**(To be given on Company Letter Head)**

**TENDER REFERENCE NO: 05/TAJ/03/2024-2025/W**

**NAME OF TENDER / WORK: - CLEANING & SWEEPING OF TAJ MAHAL  
COPLEX INCLUDING FACILITIES CENTER AT TAJ MAHAL, AGRA**

1. I,----- Son/Daughter of Shri ----- signatory of the agency/  
Firm mentioned above, is competent to sign this declaration and execute this tender  
document
2. I have carefully read and understood all the terms and conditions of the tender and  
undertake to abide by them:
3. My agency has not been blacklisted/ debarred from participating in tender by any Ministry,  
Department of Government of India and Government of India undertaking in the last Three  
(3) Years as on date of opening of this Tender.
4. The information/ documents furnished along with the above application are true and  
authentic to the best of my knowledge and belief.
5. I/ We am/ are well aware of the fact that furnishing of any false information/ fabricated  
document would lead to rejection of my tender at any stage besides liabilities towards  
prosecution under appropriate law:

Signature of authorized person  
Full Name:  
Seal:

Date:  
Place:

